

# Setting Up the App

# MedicalAlert Connect App

## 1

Once your account is created, download the app using the Apple iOS App Store or Google Play App Store.

Search for **Medical Alert Connect**.



## 2

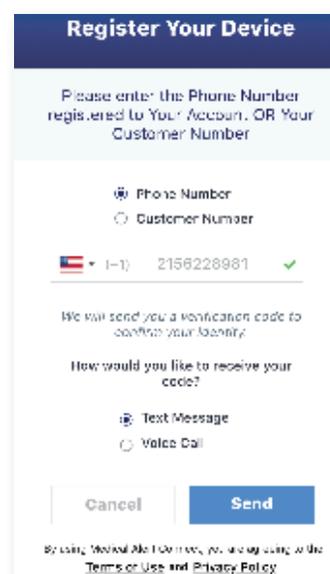
Click on Register Your Device.

Enter the cell phone number that you would like to receive your verification code on. Verification codes can be received as a text message or a voice call.

Please note and remember the phone number you used to register your account.

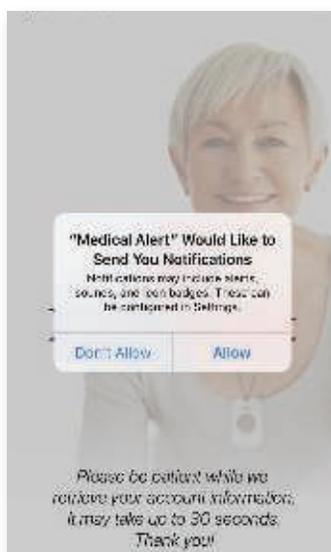
Once you send yourself a verification code, enter your code and set your password.

Now you are ready to log in using the phone number you selected and your password.



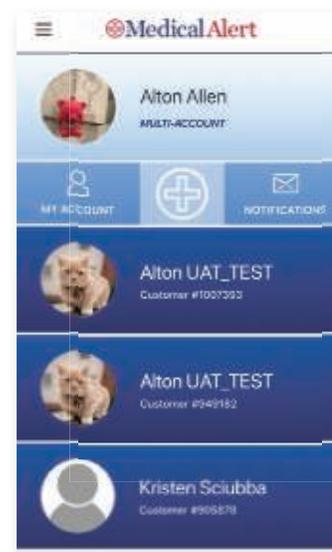
## 3

Upon first log in, allow push notifications if you want to be alerted when the user of the system performs certain actions such as placing an emergency call, tests the system, or to receive a low battery signal.



## 4

On the home screen, you have access to all the users that are connected to your account as well as all of the devices for each user.



# App Features

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1

## Create Custom Profiles

You can add a customer image for each profile on your account.

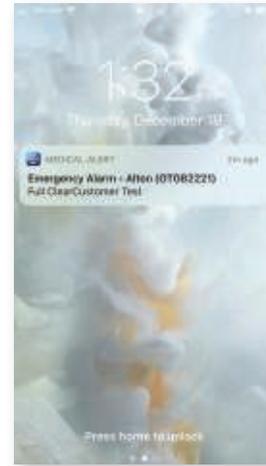
To add a custom image, click the pencil icon and select a picture.



2

## Get Immediate Notifications

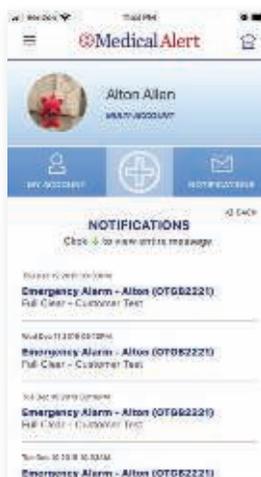
Push notifications let you know immediately when a subscriber is using their device, and whether it's an emergency or a test. You can also be notified if a battery is running low.



3

## Check Device History

Users can make sure the subscriber is performing regular tests and confirm that the system is working properly.



4

## Check Subscriber Information

Retrieve address, contact and additional information for individual devices.

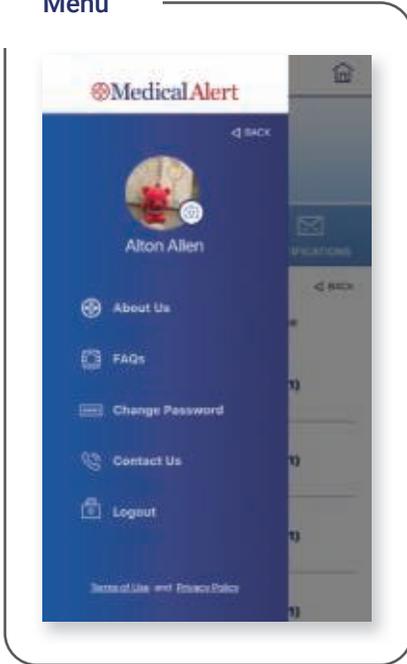
Location information will be available for GPS enabled devices in the near future.



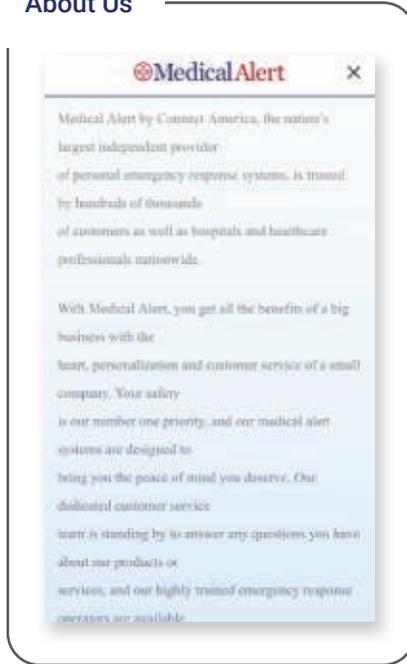
Activity	Time	Date
Emergency	00:12PM	12 Dec 2018
Home	09:12PM	12 Dec 2018
Test	07:09PM	12 Dec 2018

# App Settings

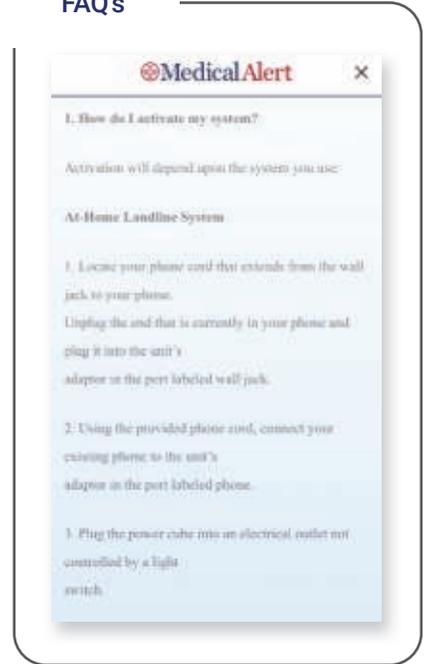
## Menu



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## Change Password



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